

# The Weston Center for Aesthetic Medicine and Surgery

**Patient Name:**

## Patient's Bill of Rights

### Patient's Rights

1. A patient has the right to respectful care given by competent personnel.
2. A patient has the right, upon request, to be given the name of his attending physician, the names of all other physicians directly participating in his care, and the names and functions of other health care persons having direct contact with the patient.
3. A patient has the right to every consideration of his privacy concerning his own medical care program. Case discussion, consultation, examination, and treatment are considered confidential and shall be conducted discreetly.
4. A patient has the right to have all records pertaining to his medical care treated as confidential except as otherwise provided by law or third party contractual arrangements.
5. A patient has the right to know what facility rules and regulations apply to his conduct as a patient.
6. The patient has the right to expect emergency procedures to be implemented without unnecessary delay.
7. The patient has the right to good quality care and high professional standards that are continually maintained and reviewed.
8. The patient has the right to full information in laymen's terms, concerning his diagnosis, treatment and prognosis, including information about alternative treatments and possible complications.
9. Except for emergencies, the physician must obtain the necessary informed consent prior to the start of any procedure or treatment, or both.
10. A patient has the right to refuse any drugs, treatment or procedure offered by the facility, to the extent permitted by law, and a physician shall inform the patient of his right to refuse any drugs, treatment or procedures and of the medical consequences of the patient's refusal of any drugs, treatment or procedure.
11. A patient has the right to assistance in obtaining consultation with another physician at the patient's request and expense.
12. A patient has the right to medical and nursing services without discrimination based upon race, color, religion, sex, sexual preference, national origin or source of payment.
13. A patient who does not speak English or is hearing impaired shall have access, when possible, to a qualified medical interpreter (for foreign language or hearing impairment) at no cost, when necessary and possible.
14. The patient has the right to medical and nursing treatment that avoids unnecessary physical and mental discomfort.
15. The patient has the right to examine and receive a detailed explanation of his bill.
16. The patient has a right to full information and counseling on the availability of known financial resources for his health care.
17. A patient has the right to have any concerns, complaints and grievances addressed. Sharing concerns, complaints and grievances will not compromise a patient's care, treatment or services.
18. The patient has the right to make informed decisions regarding his or her care. The patient's rights include being informed of his health status, being involved in care planning and treatment, and being able to request or refuse treatment.
19. The patient has the right to personal privacy. Privacy includes a right to respect, dignity, and comfort as well as privacy during personal hygiene activities (e.g. toileting, bathing, dressing), during medical/nursing treatments, and when requested as appropriate. It also includes limiting release or disclosure of pt. information such as patient's presence in facility, location in hospital, or personal information.
20. The patient has the right to receive care in a safe setting. A safe setting includes environmental safety, infection control, security, protection of emotional health and safety, including respect, dignity, and comfort, as well as physical safety.
21. The patient has the right to be free from all forms of abuse or harassment. This includes abuse, neglect, or harassment from staff, other patients, and visitors.

### Patient Responsibilities

1. Patients, are responsible for providing to the health care provider, to the best of their knowledge correct and complete information about present complaints, past illnesses, hospitalizations, medications, and other matters relating to their health.
2. Patients are responsible for reporting unexpected changes in their condition or concerns about their care to the doctor or nurse taking care of them.
3. Patients are responsible for asking questions when they do not understand their care, treatment, and service or what they are expected to do.
4. Patients are responsible for following the care, treatment, and service plans that have been developed by the healthcare team and agreed to by the patient.
5. Patients are responsible for the outcomes if they do not follow the care, treatment, and service plan.
6. Patients are responsible for following the health care facility rules and regulations.
8. Patients are responsible to promptly meet any financial obligation agreed to with the Health Care Provider.
9. Patients are responsible of keeping appointments and notifying the health care provider or health care facility when they are unable to do so.

**Patient Signature:** \_\_\_\_\_ **Date:** \_\_\_\_\_

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